

Family Medical Center Cinco Ranch



Dr. Shelley Ferrill

August 15, 2024

Dear Patient(s):

After almost 20 years of serving the Katy community in solo family practice, I have decided to join Memorial Hermann Health System. The clinic location on Westheimer Parkway and phone number will remain the same, but the practice name will change to Memorial Hermann Medical Group Cinco Ranch (MHMG Cinco Ranch) effective October 7, 2024.

Memorial Hermann Medical Group Cinco Ranch

Shelley C. Ferrill, MD
23144 Westheimer Pkwy
Katy, TX 77494
281.392.5005

As a Memorial Hermann Medical Group practice, we are excited to continue to offer quality family medicine care in the Katy area. We will strive to make this transition as smooth as possible.

We have enclosed a medical records request form required to transfer your medical records from the current system into our new system. Of course, you may seek medical care from another doctor if you like. If you choose to do so, I recommend looking for a new physician and submit the request for your medical records to be transferred to your new provider as soon as possible.

The office will be closed from September 28 to October 6 to make updates to the clinic and train the staff. Beginning October 7, during your first visit back to our office, you will be asked to complete new patient paperwork and provide your ID and insurance card so your information can be entered into the Memorial Hermann records system. In addition, enclosed you will find information on how to setup your account in My Memorial Hermann patient portal prior to your next appointment. The portal offers a digital option to complete the new patient paperwork.

We thank you for your patience during our transition. We consider it an honor and a privilege to provide you and your family with patient-focused care. It is our sincere goal that you always receive exceptional quality of care. We look forward to seeing you at MHMG Cinco Ranch.

Sincerely,

Shelley Ferrill, MD